



## **New Hampshire Delivery System Reform Incentive Payment (DSRIP Program) Spotlight Article: IDN6 Supports Rochester Warming Center (04.16.2018)**

### **IDN Partners in Action:**

Bitter cold settled over New Hampshire the last week of December and the first week of January 2018, a blast of Arctic air that would not relinquish its grasp.

[[http://www.eagletribune.com/news/bitter-cold-grips-merrimack-valley-southern-new-hampshire/article\\_7f5915fc-ebf4-11e7-bc42-17aabd1f05f3.html](http://www.eagletribune.com/news/bitter-cold-grips-merrimack-valley-southern-new-hampshire/article_7f5915fc-ebf4-11e7-bc42-17aabd1f05f3.html)]

That is when SOS Recovery and Tri-City Consumers Action Co-operative (Tri-City COOP) contacted the Rochester EMD with concerns about survival of unsheltered clients during the impending extreme arctic weather. The community came together and a warming center at the Rochester Community Center was authorized by Rochester EMD Chief Klose to open on December 27, 2018. Region 6 Integrated Delivery System administration was also contacted and went into action.

IDN6 worked with the approximately 40 community agencies to help stand up a 24/7 warming center in Rochester. IDN6 assisted in conducting needs assessments with guests. Within a week, the Department of Health and Human Services Emergency Services Unit facilitated relocation of the warming center to the Brock Street Armory to maintain 24/7 operations. Partner agencies arrived on site to support/counsel/enroll guests in services.

The Rochester Warming Center closed on January 11, 2018. Volunteers and partner agencies transported guests to more secure housing options available based on assessment and resources.

A multi-agency team continues to meet multiple times monthly to coordinate community care and supports for many of the Warming Center clients.<sup>1</sup>

### **By the Numbers:**

- 40 community partnering agencies.
- 24/7 warming shelter for 15 days that at peak had 80 people.
- 60 people screened for service/housing needs.
- 44 people added to the IDN6 case management list.
- Eight people placed in an alternative shelter at closure.
- At least four people entered SUD treatment during this event.

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<sup>1</sup> Rochester Warming Shelter PowerPoint, IDN6